

Privacy Policy

Last Updated: May 24, 2026

Welcome to Revue (“Revue”, “we”, “our”, or “us”). This Privacy Policy explains how we collect, use, disclose, and protect information when you use our website, platform, applications, products, and related services (collectively, the “Services”).

By accessing or using Revue, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We collect information to provide, improve, secure, and optimize our Services.

1.1 Information You Provide Directly

We may collect the following information when you use our Services:

- Name
- Email address
- Company name
- Job title
- Billing information
- Account credentials
- Uploaded files, designs, assets, annotations, comments, and feedback
- Communications with our support or team
- Survey responses and beta feedback

1.2 Information Collected Automatically

When you access or use the Services, we may automatically collect:

- IP address
- Browser type and version
- Device information
- Operating system
- Referral URLs
- Usage activity and interactions
- Session duration
- Crash logs and diagnostics
- Cookies and similar tracking technologies

1.3 Information from Third Parties

We may receive information from:

- Analytics providers
 - Payment processors
 - Authentication providers
 - Marketing partners
 - Integrations connected by users
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2. How We Use Information

We use collected information to:

- Provide and maintain the Services
- Create and manage accounts
- Process transactions and subscriptions
- Improve product performance and user experience
- Analyze usage trends and platform engagement
- Detect errors, fraud, abuse, or security threats
- Respond to customer support requests
- Send product updates, notifications, and administrative communications
- Conduct research, testing, and product development
- Comply with legal obligations

We may use aggregated and anonymized data for analytics, benchmarking, and improving our Services.

3. Uploaded Files and Design Data

Revue may process uploaded files, creative assets, annotations, and communication data to provide quality-checking, collaboration, review, and workflow-related functionalities.

Users retain ownership of their uploaded content.

We do not claim ownership over customer content uploaded to the platform.

We may temporarily process uploaded content for:

- Quality-check analysis
- OCR and design analysis features
- Version comparison
- Collaboration features

- Error detection and workflow automation
- Technical troubleshooting and support

We implement reasonable technical and organizational safeguards to protect uploaded content.

4. AI, Automation, and Analysis Features

Certain features within Revue may involve automated analysis, pattern detection, OCR-based processing, workflow suggestions, or AI-assisted functionalities.

These systems are designed to assist users in identifying inconsistencies, communication gaps, or design-related issues.

We do not guarantee the accuracy, completeness, or suitability of automated outputs, and users remain responsible for reviewing all outputs and decisions.

5. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Keep users logged in
- Remember preferences
- Improve functionality
- Analyze traffic and engagement
- Measure marketing effectiveness
- Enhance platform performance

Users may manage or disable cookies through browser settings. Some features may not function properly if cookies are disabled.

6. Sharing of Information

We do not sell personal information.

We may share information with:

6.1 Service Providers

Third-party vendors that help us operate the Services, including:

- Hosting providers

- Cloud infrastructure services
- Analytics providers
- Payment processors
- Customer support tools
- Email and communication platforms

6.2 Legal Requirements

We may disclose information if required to:

- Comply with applicable laws or regulations
- Respond to legal requests
- Enforce agreements and policies
- Protect rights, security, and safety
- Investigate fraud or misuse

6.3 Business Transfers

In the event of a merger, acquisition, restructuring, financing, or sale of assets, information may be transferred as part of the transaction.

7. Data Retention

We retain information for as long as necessary to:

- Provide the Services
- Maintain business operations
- Resolve disputes
- Enforce agreements
- Comply with legal obligations

We may delete or anonymize information when it is no longer required.

Users may request deletion of their accounts and associated personal data, subject to legal and operational requirements.

8. Data Security

We implement commercially reasonable administrative, technical, and organizational safeguards designed to protect information against:

- Unauthorized access
- Alteration

- Disclosure
- Misuse
- Destruction

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

9. International Data Transfers

Your information may be processed and stored in countries outside your jurisdiction where data protection laws may differ.

By using the Services, you consent to such transfers, storage, and processing.

10. Your Rights and Choices

Depending on your jurisdiction, you may have rights to:

- Access your personal information
- Correct inaccurate information
- Delete personal information
- Restrict or object to processing
- Withdraw consent
- Request portability of your data
- Opt out of marketing communications

To exercise these rights, users may contact us using the contact details below.

11. Third-Party Services and Links

The Services may contain links or integrations to third-party websites, applications, or services.

We are not responsible for the privacy practices, content, or policies of third parties.

Users should review the privacy policies of third-party services independently.

12. Children's Privacy

The Services are not intended for individuals under the age of 13 (or the minimum legal age in the applicable jurisdiction).

We do not knowingly collect personal information from children.

If we become aware that information from a child has been collected without appropriate consent, we may delete such information.

13. Marketing Communications

We may send users:

- Product announcements
- Updates and releases
- Security notifications
- Promotional communications
- Beta invitations
- Educational content

Users may unsubscribe from marketing communications at any time through the unsubscribe link or by contacting us.

14. Beta Features

Some features or products may be offered as beta, experimental, or early-access services.

Beta features may:

- Contain bugs or inaccuracies
- Change substantially over time
- Be discontinued without notice
- Operate with limited support

Use of beta features is at the user's discretion.

15. Intellectual Property and Confidentiality

Users are responsible for ensuring they have the necessary rights to upload, process, and share content through the Services.

Revue will make reasonable efforts to maintain confidentiality of user-uploaded materials but cannot guarantee absolute confidentiality or security.

16. Changes to This Privacy Policy

We may update this Privacy Policy periodically.

When changes are made, we may:

- Update the “Last Updated” date
- Publish the revised version on our website
- Notify users through email or platform notifications when required

Continued use of the Services after changes become effective constitutes acceptance of the updated Privacy Policy.

17. Contact Information

If you have questions, concerns, or requests regarding this Privacy Policy, you may contact us at:

Revue

Email: hello@revuesuite.com

Website: <https://www.revuesuite.com>

18. Jurisdiction and Governing Law

This Privacy Policy shall be governed by and construed in accordance with the laws of India, without regard to conflict of law principles.

Any disputes arising from or relating to this Privacy Policy or the Services shall be subject to the exclusive jurisdiction of the courts located in Jaipur, Rajasthan, India.

Disclaimer

This Privacy Policy draft is provided for informational purposes and should be reviewed by a qualified legal professional before implementation to ensure compliance with applicable laws and regulations, including but not limited to GDPR, CCPA, DPDP Act (India), and other jurisdiction-specific requirements.